

Guide to Charges and Fees for Business Customers

from 10 August 2020

Introduction

Our Guide to Charges and Fees for Business Customers is designed so that you can quickly view and understand our packages and pricing.

If you'd like further information or answers to any questions you may have regarding our products and pricing, please contact our Customer Support in any of the ways set out under "Our Contact Details" below..

The prices set out in this Guide are our normal charges, but your order for our services is subject to any specific pricing or applicable special promotion that was communicated to you during your order process and confirmed in your order confirmation email.

Our Contact Details

You can contact us via any of the following methods:

Tel: **0203 318 8216** (24 hours)

Email: business.support@hyperoptic.com

Twitter: [@HyperopticCS](https://twitter.com/HyperopticCS) (available Monday to Friday, 09:00-18:00)

If you prefer to write to us, our address is:

Business Support
Hythe House
200 Shepherds Bush Road
London
W6 7NL

Installation Fees

The following table outlines our Installation Fees.

Standard Installation Fee (Hyperoptic Socket only)	£300 ex. VAT
Bespoke Installation Fee (Subject to survey, price will be advised by engineer)	POA

Miscellaneous Fees

The miscellaneous fees listed here will only apply in specific circumstances.

Miscellaneous Fees (all ex. VAT)

Activation Charge	£125 (Hyperoptic socket required)
Re-activation Fee	One-off Charge of £8.33 for reactivation if your account has been terminated or suspended.
Replacement items Fee	£58.33 for a new Hyperhub to replace an out of warranty or damaged device, or for failure to return a Hyperhub to us when requested.
Static IP Address Fee	5 x Static IP addresses £20 per month 13 x Static IP addresses £48 per month
Battery Back-Up Unit Fee	£20.83 per unit
Non-returned Hotspot Device Fee	£141.67 per unit

Cancellation & Termination Fees

The following Fees may apply depending on the timing of your action relative to the confirmation of your Order and start of your Service:

Order Cancellation Fee	Once installation is confirmed and scheduled, the Standard Installation Fee will apply (see p.2). If you cancel prior to receiving a confirmed date for installation, there will be no charge.
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Service Termination Fees (all ex. VAT)

Broadband only service (for packages beginning before August 10 2020):	If you are within your minimum commitment period, the fee will be the lesser of either £16.67, or your agreed monthly rental charge, per remaining month of your minimum commitment period (at the time of termination). Any part-months will be pro-rated at the applicable rate.
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Broadband only service (for packages beginning on or after August 10 2020):	If you are within your minimum commitment period, the fee will equal the total agreed rental charge payments for the remaining months (at the time of termination) of your minimum commitment period. Any part-months will be pro-rated at the applicable rate.
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Broadband and Phone service (for packages beginning before August 10 2020):	If you are within your minimum commitment period, the fee will be the lesser of either £20.83, or your monthly rental charge, per remaining month of your minimum commitment period (at the time of termination). Any part-months will be pro-rated at the applicable rate.
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Broadband and Phone service (for packages beginning on or after August 10 2020):	If you are within your minimum commitment period, the fee will equal the total agreed rental charge payments for the remaining months (at the time of termination) of your minimum commitment period. Any part-months will be pro-rated at the applicable rate.
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"Monthly Rolling" service	No Service Termination Fee.
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Getting Hyperoptic Phone

Hyperoptic's Phone service is available when you take one of our Broadband packages.

If you'd like to add the Phone service to an existing Broadband Only package please contact our Customer Support who can help you make the change.

Further information about our Phone service is set out in our Business Customer Terms of Service.

You will have to pay Call Charges for calls made on our Phone service which are not included in your monthly Rental Charge.

Our rates and Call Charges are outlined in the following sections. All the prices on the following pages are displayed ex. VAT.

Phone and Call Prices (all ex. VAT)

Our standard Phone service includes free evening and weekend UK landline calls.

We use the following time/day definitions in defining our call plans:

	Days	Time
Daytime	Mon to Fri	07:00 – 19:00
Evening	Mon to Fri	Before 07:00 After 19:00
Weekend	Sat & Sun	All day

UK landline calls are calls to numbers beginning with 01, 02, or 03.

Calls included free or at discount in any of our call plans apply to the first 60 minutes only. After 60 minutes, calls will be subject to a connection fee and our normal call rates.

Call Plans

	Definition	Price
Anytime UK Landline Plan	Free daytime UK landline calls	+ £2.50 per month
International Plan	Offers discounted calls to most international destinations any time of day.	+ £4.17 per month

Call Charging

Set up Fee

Any chargeable call is subject to a £0.08 per call Set up Fee. For the avoidance of doubt, the set-up will be charged for:

- Daytime UK landline calls for customers not on the Anytime UK Landline Plan
- Anytime UK Landline Plan calls for call duration over 60 minutes
- UK mobile numbers
- Calls to other UK numbers
- International calls

Access Charge

- Numbers to 08, 09 and 118 are made up of two parts. The access charge and the service charge.
- The Access Charge is the part that we will charge you, per minute for connecting the call. The access charge from Hyperoptic is £0.08 per minute.
- The Service Charge is the main call charge. The organisation you are calling decides on what this service charge will be, and must inform the price.

Call Duration rounding

- All UK calls will be rounded up to a whole penny. VAT will also be rounded up to a whole penny.
- All International calls will be rounded up to the next whole minute.

UK Call Charges (ex. VAT)

Calls to the following numbers will be charged per minute, and a connection fee of £0.08 per call will apply. All charges are in pence per minute.

UK landline and mobile	Pence per minute
UK landline calls	5.83
UK mobile standard calls	14.17

Hyperoptic Customer Service	Pence per minute
Hyperoptic Customer Service (0333 332 1111)	0
Hyperoptic Business Support (0203 318 8216)	0

National	Pence per minute
UK Emergency Services (999, 119 & 112)	0
UK Emergency Services hearing-impaired (018000)	0
UK Blind & Disabled Directory Enquiries (195)	0
UK Local Special Services (0845)	See Service Charges page 6
UK National Special Services (0870)	See Service Charges page 6
UK National Geographic	5.83
UK National Non Geographic	5.83

Mobile	Pence per minute
UK Mobile BT Fusion	14.17
UK Mobile Cable and Wireless	14.17
UK Mobile Hutchison 3G	14.17
UK Mobile Opal	14.17
UK Mobile Orange	14.17
UK Mobile EE	14.17
UK Mobile Virtual 1	14.17
UK Mobile Virtual 2	14.17
UK Mobile Vodafone	14.17
UK Mobile Other	21.66
UK Mobile Voice and Data (all)	66.66
Guernsey Mobile	21.67
Jersey Mobile	21.67
UK Mobile shortcode (all)	5.83

Other	Pence per minute
UK BT One (1146)	5.83
UK Pagers & Voice Messaging	14.17
UK Messaging Services C	8.33
Gamma Access	5.83
UK Information Services	21.67
UK Timeline	41.67
UK National Operator (100)	79.17
UK International Operator (155)	148.33
UK Directory Enquiries (118 numbers)	162.5 (plus access charge of 8p/minute)

Calls to UK Service Numbers (numbers starting 084, 087, 09, ex. VAT)

Service Numbers are not included for free and are chargeable at all times. They are charged in two parts as regulated by Ofcom, the Access Charge of £0.08 per minute from Hyperoptic, plus the Service Charge set by the company you call, which may be a fixed call charge, a per minute charge, or a mix of both.

Destination	Pence per minute	Pence per call
SC001	0.0	
SC002	0.8	
SC003	1.6	
SC004	2.4	
SC005	3.2	
SC006	4.0	
SC007	4.8	
SC008	5.6	
SC009	6.4	
SC010	7.2	
SC011	8.0	
SC012	8.8	
SC013	9.6	
SC014	10.4	
SC015	12.0	
SC016	16.0	
SC017	20.0	
SC018	24.0	
SC019	28.0	
SC020	28.8	
SC021	32.0	
SC022	36.0	
SC023	36.8	
SC024	40.0	
SC025	44.0	
SC026	48.0	
SC027	52.0	
SC028	56.0	
SC029	60.0	
SC030	64.0	
SC031	72.0	
SC032	76.0	
SC033	79.2	
SC034	80.0	
SC035	88.0	
SC036	96.0	
SC037	116.0	
SC038	120.0	
SC039	124.0	

Destination	Pence per minute	Pence per call
SC040	144.0	
SC041	160.0	
SC042	176.0	
SC043	200.0	
SC044	240.0	
SC045	288.0	
SC046		4.0
SC047		8.0
SC061	200.0	
SC062	240.0	
SC048		12.0
SC049		20.0
SC050		24.0
SC051		28.0
SC052		32.0
SC053		38.4
SC054		40.0
SC055		56.0
SC056		60.0
SC057		80.0
SC058		116.0
SC059		120.0
SC060		160.0
SC063		320.0
SC064		400.0
SC065		480.0
SC066	124.0	61.6
SC067	20.0	64.0
SC068	111.2	319.2
SC069	108.0	399.2
SC070	220.0	440.0
SC071	239.2	459.2
SC072	279.2	558.4
SC073	200.0	0.0
SC074	4.0	4.0
SC075	8.0	8.0
SC076	32.0	32.0
SC077	56.0	56.0
SC078	120.0	120.0
SC079	160.0	160.0
SC080	205.6	356.0

Other UK Numbers (ex.VAT)

Destination	Pence per minute
UK Blind and Disabled Directory Enquiries	45.83
UK Fixed Fee 0	10.00
UK Fixed Fee 1	26.67
UK Fixed Fee 10	23.33
UK Fixed Fee 11	66.67
UK Fixed Fee 12	83.33
UK Fixed Fee 13	110.00
UK Fixed Fee 14	100.00
UK Fixed Fee 15	8.33
UK Fixed Fee 16	16.67
UK Fixed Fee 17	21.67
UK Fixed Fee 18	38.33
UK Fixed Fee 19	43.33
UK Fixed Fee 2	54.17
UK Fixed Fee 20	50.00
UK Fixed Fee 21	166.67
UK Fixed Fee 24	87.50
UK Fixed Fee 25	133.33
UK Fixed Fee 26	137.50
UK Fixed Fee 27	141.67
UK Fixed Fee 28	8.33
UK Fixed Fee 29	8.33
UK Fixed Fee 3	20.83
UK Fixed Fee 30	71.67
UK Fixed Fee 31	16.67
UK Fixed Fee 32	93.33
UK Fixed Fee 33	36.67
UK Fixed Fee 34	105.83
UK Fixed Fee 35	158.00
UK Fixed Fee 36	52.50
UK Fixed Fee 37	63.00
UK Fixed Fee 38	73.50
UK Fixed Fee 39	116.67
UK Fixed Fee 40	136.67
UK Fixed Fee 41	147.50
UK Fixed Fee 42	41.67
UK Fixed Fee 43	31.67
UK Fixed Fee 44	83.33
UK Fixed Fee 6	33.33
UK Fixed Fee 8	14.17
UK Fixed Fee 9	33.33
UK Internet Services i1	8.33
UK Internet Services i10	11.67
UK Internet Services i11	12.50
UK Internet Services i12	12.50
UK Internet Services i13	5.83
UK Internet Services i14	5.83
UK Internet Services i15	5.83
UK Internet Services i16	5.83
UK Internet Services i17	5.83
UK Internet Services i18	5.83
UK Internet Services i19	5.83
UK Internet Services i2	16.50
UK Internet Services i20	5.83
UK Internet Services i21	5.83
UK Internet Services i22	5.83
UK Internet Services i23	5.83
UK Internet Services i24	5.83
UK Internet Services i25	5.83
UK Internet Services i26	5.83
UK Internet Services i3	5.83
UK Internet Services i30	5.83
UK Internet Services i33	5.83
UK Internet Services i4	5.83
UK Internet Services i5	5.83
UK Internet Services i8	5.83
UK Internet Services i9	10.00
UK Multi Media Services 1	20.83
UK Multi Media Services 2	20.83
UK Multi Media Services 3	41.67
UK Multi Media Services 4	16.67
UK Multi Media Services 5	25.00
UK Multi Media Services 6	33.33
UK Multi Media Services 7	33.33

Destination	Pence per minute
UK Personal Numbering D	14.17
UK Personal Numbering F	28.33
UK Personal Numbering j	28.33
UK Personal Numbering k	41.67
UK Personal Numbering pn1	28.33
UK Personal Numbering pn10	41.67
UK Personal Numbering pn11	46.67
UK Personal Numbering pn12	41.67
UK Personal Numbering pn13	50.00
UK Personal Numbering pn14	50.00
UK Personal Numbering pn15	28.33
UK Personal Numbering pn16	28.33
UK Personal Numbering pn17	28.33
UK Personal Numbering pn18	28.33
UK Personal Numbering pn19	14.20
UK Personal Numbering pn2	62.50
UK Personal Numbering pn20	29.17
UK Personal Numbering pn21	50.00
UK Personal Numbering pn22	14.17
UK Personal Numbering pn3	58.33
UK Personal Numbering pn4	33.33
UK Personal Numbering pn5	40.00
UK Personal Numbering pn6	28.33
UK Personal Numbering pn7	50.00
UK Personal Numbering pn8	25.00
UK Personal Numbering pn9	29.17
UK Premium Rate M	56.00
UK Premium Rate P0	200.00
UK Premium Rate P1	66.67
UK Premium Rate P10	100.00
UK Premium Rate P11	175.00
UK Premium Rate P12	21.67
UK Premium Rate P13	29.17
UK Premium Rate P14	41.67
UK Premium Rate P15	55.00
UK Premium Rate P16	60.83
UK Premium Rate P17	75.00
UK Premium Rate P18	90.00
UK Premium Rate P19	180.00
UK Premium Rate P2	68.33
UK Premium Rate P20	120.00
UK Premium Rate P21	120.00
UK Premium Rate P22	120.00
UK Premium Rate P23	120.00
UK Premium Rate P24	145.00
UK Premium Rate P25	160.00
UK Premium Rate P26	187.50
UK Premium Rate P27	14.17
UK Premium Rate P28	51.25
UK Premium Rate P29	38.75
UK Premium Rate P3	134.17
UK Premium Rate P30	75.00
UK Premium Rate P31	19.00
UK Premium Rate P32	59.10
UK Premium Rate P33	166.67
UK Premium Rate P34	144.80
UK Premium Rate P35	120.50
UK Premium Rate P36	83.33
UK Premium Rate P37	14.17
UK Premium Rate P38	14.17
UK Premium Rate P39	14.17
UK Premium Rate P4	66.67
UK Premium Rate P40	14.17
UK Premium Rate P41	14.17
UK Premium Rate P42	24.17
UK Premium Rate P43	250.00
UK Premium Rate P44	241.67
UK Premium Rate P45	37.54
UK Premium Rate P46	52.74
UK Premium Rate P47	62.89
UK Premium Rate P48	73.02
UK Premium Rate P49	103.44
UK Premium Rate P5	69.17
UK Premium Rate P50	113.57

Destination	Pence per minute
UK Premium Rate P51	133.85
UK Premium Rate P52	143.99
UK Premium Rate P53	154.14
UK Premium Rate P54	69.59
UK Premium Rate P55	53.33
UK Premium Rate P56	64.58
UK Premium Rate P57	75.00
UK Premium Rate P58	107.50
UK Premium Rate P59	221.77
UK Premium Rate P6	35.60
UK Premium Rate P60	262.39
UK Premium Rate P61	282.63
UK Premium Rate P62	161.40
UK Premium Rate P7	85.80
UK Premium Rate P8	103.40
UK Premium Rate P9	14.17
UK Special Services g1	14.17
UK Special Services g10	8.33
UK Special Services g11	8.33
UK Special Services g12	10.00
UK Special Services g13	12.50
UK Special Services g14	12.50
UK Special Services g15	16.67
UK Special Services g16	8.33
UK Special Services g17	8.33
UK Special Services g18	8.33
UK Special Services g19	8.33
UK Special Services g2	8.33
UK Special Services g20	8.33
UK Special Services g21	5.83
UK Special Services g22	5.83
UK Special Services g23	12.50
UK Special Services g24	8.33
UK Special Services g25	16.67
UK Special Services g26	8.33
UK Special Services g27	8.33
UK Special Services g28	8.33
UK Special Services g3	16.67
UK Special Services g4	5.83
UK Special Services g5	5.83
UK Special Services g6	8.33
UK Special Services G6	7.07
UK Special Services g7	14.17
UK Special Services g8	8.33
UK Special Services g9	8.33
UK Wi Fi Services 1	14.17
UK Wi Fi Services 10	14.17
UK Wi Fi Services 12	14.17
UK Wi Fi Services 2	14.17
UK Wi Fi Services 3	14.17
UK Wi Fi Services 4	14.17
UK Wi Fi Services 5	14.17
UK Wi Fi Services 6	14.17
UK Wi Fi Services 7	14.17
UK Wi Fi Services 8	14.17
UK Wi Fi Services 9	14.17

International charges

Our rates for dialling international destinations are in the following tables. The tables include both our standard rates and our rates for our International Plan (see p.4).

If you have a question as to how a particular number will be billed, you can contact our Customer Support.

Destination	Standard Rate	International Plan rate
Afghanistan	55.33	27.67
Afghanistan Mobile	55.33	27.67
Albania	11.17	11.17
Albania Mobile	56.17	28.08
Albania OLO	143.33	138.33
Algeria	14.50	7.25
Algeria Mobile	59.08	29.54
American Samoa	9.17	4.58
Andorra	6.67	3.33
Andorra Mobile	38.67	19.33
Angola	26.33	13.17
Angola Mobile	49.83	24.92
Anguilla	20.33	10.17
Anguilla Mobile	42.50	21.25
Antarctic	131.67	125.83
Antigua & Barbuda	21.25	21.25
Antigua & Barbuda Mobile	29.33	23.80
Argentina	4.83	2.42
Argentina Mobile	31.67	15.83
Armenia	36.67	18.33
Armenia Mobile	43.33	21.67
Aruba	43.17	21.58
Aruba Mobile	43.17	21.58
Ascension Island	147.50	142.50
Australia	5.83	2.92
Australia Mobile	27.17	13.58
Australia Satellite	20.83	20.83
Australia Special Services	6.67	3.33
Austria	3.67	1.83
Austria Mobile	13.17	6.58
Austria Mobile Other	71.83	35.92
Azerbaijan	43.67	21.83
Azerbaijan Mobile	66.00	33.00
Bahamas	22.83	11.42
Bahamas Mobile	41.67	20.83
Bahrain	7.17	3.58
Bahrain Mobile	19.00	19.00
Bangladesh	9.83	4.92
Bangladesh Mobile	16.50	8.25
Barbados	11.50	11.50
Barbados Mobile	42.17	21.08
Belarus	102.52	102.52
Belarus Mobile	51.83	25.92
Belgium	4.50	2.25
Belgium Mobile	45.13	45.13
Belgium Mobistar Mobile	21.50	10.75
Belgium Proximus Mobile	21.50	10.75
Belgium Special Service	42.58	42.58
Belize	46.17	23.08
Belize Mobile	46.17	23.08
Benin	48.17	24.08
Benin Mobile	48.17	24.08
Bermuda	8.83	4.42
Bhutan	19.83	9.92
Bolivia	22.50	11.25
Bolivia Equal Access	26.25	13.13
Bolivia Mobile	25.83	12.92
Bosnia Herzegovina	27.17	13.58
Bosnia Herzegovina Mobile	62.50	31.25
Botswana	17.83	8.92
Botswana Mobile	43.17	21.58
Brazil	7.00	3.50
Brazil Mobile	45.17	22.58
British Virgin Islands	47.83	23.92
Brunei	5.17	2.58
Brunei Mobile	21.83	10.92
Bulgaria	13.83	6.92
Bulgaria Mobile	67.75	67.75
Burkina Faso	43.67	21.83
Burkina Faso Mobile	51.83	25.92
Burundi	27.50	13.75
Cambodia	11.50	5.75
Cambodia Mobile	31.50	15.75

Destination	Standard Rate	International Plan rate
Cameroon	35.50	17.75
Cameroon Mobile	35.50	35.50
Canada	2.50	1.25
Canada Directory Enquiries	148.33	74.17
Canada Northwestel	39.00	19.50
Cape Verde Islands	36.67	18.33
Cape Verde Mobile	58.33	29.17
Cayman Islands	35.67	17.83
Cayman Islands Mobile	35.67	17.83
Central African Republic	62.33	31.17
Central African Republic Special Services	70.83	65.83
Chad	57.00	28.50
Chad Mobile	57.00	28.50
Chile	5.33	2.67
Chile Mobile	39.83	19.92
Chile Rural	100.00	50.00
Chile Special Services	235.00	117.50
China	3.83	1.92
China Mobile	15.17	7.58
Colombia	34.00	17.00
Colombia Mobile	34.00	17.00
Comoros	110.00	110.00
Congo	85.83	42.92
Congo Democratic Republic	42.50	42.50
Congo Democratic Republic (Premium)	141.67	136.67
Congo Democratic Republic Mobile	52.83	26.42
Congo Mobile	85.83	42.92
Cook Islands	131.67	65.83
Costa Rica	6.83	3.42
Costa Rica Mobile	23.50	11.75
Croatia	2.50	1.25
Croatia Mobile	41.67	25.00
Cuba	110.00	110.00
Cyprus	2.50	1.25
Cyprus Mobile	16.67	8.33
Czech Republic	5.50	2.75
Czech Republic Mobile	33.68	33.68
Denmark	2.50	1.25
Denmark Mobile	16.67	8.33
Diego Garcia	169.58	84.83
Djibouti	69.83	34.92
Djibouti Mobile	69.83	34.92
Dominica	21.50	10.75
Dominica Mobile	43.17	21.58
Dominican Republic	18.17	9.08
Dominican Republic Mobile	18.17	9.08
East Timor	87.67	87.67
Ecuador	21.00	10.50
Ecuador Mobile	41.67	20.83
Egypt	20.33	10.17
Egypt Cairo	20.33	10.17
Egypt Mobile	20.33	10.17
El Salvador	46.50	23.25
El Salvador Mobile	46.50	23.25
Emsat Satellite System	571.50	571.50
Equatorial Guinea	45.83	22.92
Eritrea	51.33	25.67
Estonia	4.00	2.00
Estonia (PERSONAL NUMBER)	59.81	59.81
Estonia Mobile	35.50	35.50
Estonia Mobile Other	35.50	35.50
Ethiopia	39.17	19.58
Ethiopia Mobile	54.83	27.42
Falkland Islands	82.92	82.92
Faroe Islands	13.33	6.67
Faroe Islands Mobile	38.50	19.25
Fiji	36.83	36.83
Fiji Mobile	36.83	36.83
Finland	12.67	6.33
Finland (PREMIUM)	12.67	6.33
Finland Mobile	24.33	12.17
France	2.50	1.25
France Mobile	6.67	3.33
France Mobile One	46.67	41.67
France Mobile Other	46.67	41.67
France Special Services	6.67	3.33

Destination	Standard Rate	International Plan rate
French Guyana	6.50	3.25
French Guyana Mobile	31.50	15.75
French Polynesia	61.33	30.67
Gabon	80.00	40.00
Gabon Mobile	80.83	40.42
Gambia	84.75	42.42
Gambia Mobile	86.33	43.17
Gamma Access	5.83	0.00
Georgia	13.17	6.58
Georgia Mobile	20.67	10.33
Germany	3.33	1.67
Germany Mobile	24.83	12.42
Germany Mobile Other	24.83	12.42
Germany Personal Numbers	50.83	45.83
Ghana	33.33	20.83
Ghana Mobile	41.50	20.75
Gibraltar	10.00	5.00
Gibraltar Mobile	45.00	22.50
Greece	3.17	1.58
Greece Mobile	16.67	8.33
Greenland	82.92	41.50
Grenada	21.25	10.67
Grenada Mobile	43.67	21.83
Guadeloupe	8.50	4.25
Guadeloupe Mobile	32.83	16.42
Guam	4.17	2.08
Guatemala	34.00	17.00
Guatemala Mobile	34.00	17.00
Guernsey Mobile	21.67	0.00
Guinea	82.92	41.50
Guinea Bissau	61.33	30.67
Guinea Bissau Mobile	61.33	30.67
Guinea Mobile	88.83	44.42
Guyana	56.83	28.42
Guyana Mobile	56.83	28.42
Haiti	61.33	30.67
Haiti Mobile	61.33	30.67
Honduras	36.67	18.33
Honduras Mobile	36.67	18.33
Hong Kong	3.33	1.67
Hong Kong Mobile	3.33	1.67
Hungary	3.83	1.92
Hungary Budapest	3.83	1.92
Hungary Mobile	17.50	8.75
Hyperoptic Customer Support	0.00	0.00
Iceland	7.00	3.50
Iceland Mobile	28.83	14.42
Iceland Mobile Other	28.83	14.42
India Major Cities	5.83	2.92
India Minor Cities	5.83	2.92
India Other	5.83	2.92
Indonesia	17.17	8.58
Indonesia Major Cities	7.67	3.83
Indonesia Mobile	17.17	8.58
Inmarsat aero	824.08	824.08
Inmarsat b	353.33	176.67
Inmarsat hsd	810.25	810.25
Inmarsat m	356.00	356.00
Inmarsat m4	578.92	578.92
Iran	13.33	6.67
Iran Mobile	16.67	8.33
Iraq	16.67	8.33
Iraq Baghdad	16.67	8.33
Iraq Mobile	26.83	13.42
Ireland	2.50	1.25
Ireland Mobile	30.00	15.00
Ireland Mobile One	30.83	25.83
Ireland Mobile Other	30.83	25.83
Ireland Special Services	35.00	17.50
Iridium Satellite System	378.92	378.92
Israel	3.83	1.92
Israel Mobile	11.83	5.92
Israel Palestine	32.50	16.25

Destination	Standard Rate	International Plan rate
Italy	2.90	1.45
Italy Hutchison 3G Mobile	46.33	23.17
Italy Mobile	46.33	46.33
Italy Tim Mobile	46.33	23.17
Italy Vodafone Mobile	46.33	23.17
Ivory Coast	50.00	25.00
Ivory Coast Mobile	53.50	26.75
Jamaica	12.50	6.25
Jamaica Mobile	41.67	20.83
Japan	6.67	3.33
Japan Mobile	27.00	13.50
Jersey Mobile	21.67	0.00
Jordan	20.67	10.33
Jordan Mobile	26.50	13.25
Kazakhstan	20.50	10.25
Kazakhstan Mobile	21.50	10.75
Kenya	21.67	10.83
Kenya Mobile	23.17	11.58
Kiribati	106.67	53.33
Kuwait	24.17	12.08
Kuwait Mobile	24.17	12.08
Kyrgyzstan	27.33	13.67
Kyrgyzstan Mobile	27.33	13.67
Laos	13.33	6.67
Latvia	15.00	7.50
Latvia Mobile	15.00	7.50
Latvia Mobile One	65.00	60.00
Latvia Mobile Other	65.00	60.00
Lebanon	24.17	12.08
Lebanon Mobile	44.17	22.08
Lesotho	38.67	19.33
Lesotho Mobile	38.67	19.33
Liberia	69.33	34.67
Liberia Mobile	61.33	61.33
Libya	41.25	20.67
Libya Mobile	65.33	32.67
Liechtenstein	16.67	8.33
Liechtenstein Mobile	68.33	63.33
Liechtenstein Special Services	42.00	42.00
Lithuania	6.67	3.33
Lithuania (PERSONAL NUMBERS)	69.17	64.17
Lithuania Mobile	13.50	6.75
Luxembourg	3.17	1.58
Luxembourg Mobile	41.17	20.58
Macau	7.33	3.67
Macedonia	26.83	13.42
Macedonia Mobile	65.33	32.67
Madagascar	82.92	41.50
Madagascar Mobile	87.00	43.50
Malawi	16.50	8.25
Malawi Mobile	19.67	9.83
Malaysia	2.67	1.33
Malaysia Kuala Lumpur	2.67	1.33
Malaysia Mobile	6.17	3.08
Maldives	82.92	82.92
Maldives mobile	82.92	82.92
Mali	55.17	27.58
Mali Mobile	55.17	27.58
Malta	4.50	2.25
Malta Mobile	32.67	16.33
Marshall Islands	47.33	23.67
Martinique	8.50	4.25
Martinique Mobile	29.17	14.58
Mauritania	78.83	39.42
Mauritania Mobile	78.83	39.42
Mauritius	29.17	14.58
Mauritius Mobile	29.17	14.58
Mayotte	13.83	6.92
Mayotte Mobile	30.67	15.33
Mexico	8.17	4.08
Mexico (EQUAL ACCESS)	8.17	4.08
Mexico Major Cities	8.17	4.08
Mexico Mobile	10.00	5.00
Micronesia	38.17	19.08

Destination	Standard Rate	International Plan rate
Moldova	26.83	13.42
Moldova Mobile	47.67	23.83
Monaco	16.67	8.33
Monaco Mobile	57.42	28.75
Mongolia	11.50	5.75
Mongolia Mobile	18.83	9.42
Montenegro	29.17	14.58
Montenegro Mobile	64.83	32.42
Montserrat	31.83	15.92
Morocco	25.17	12.58
Morocco Mobile	43.12	43.12
Mozambique	14.67	7.33
Mozambique Mobile	49.17	24.58
Myanmar	59.00	29.50
Namibia	29.17	14.58
Namibia Mobile	46.67	23.33
Nauru	131.67	131.67
Nepal	26.17	13.08
Nepal Mobile	26.17	13.08
Netherlands	3.17	1.58
Netherlands Antilles	41.67	20.83
Netherlands Antilles Mobile	41.67	20.83
Netherlands Mobile	16.67	8.33
Netherlands Mobile Other	16.67	8.33
New Caledonia	36.50	18.25
New Zealand	3.67	1.83
New Zealand Mobile	19.17	9.58
Nicaragua	28.00	14.00
Nicaragua Mobile	46.50	23.25
Niger	44.67	22.33
Niger Mobile	44.67	22.33
Nigeria	14.83	7.42
Nigeria Mobile	14.83	14.83
Nigeria Special Services	14.83	7.42
Niue	129.17	129.17
North Korea	121.17	60.58
Northern Marianas	5.50	2.75
Norway	6.67	3.33
Norway Mobile	36.33	18.17
Norway Mobile Other	36.33	18.17
Oman	23.00	11.50
Oman Mobile	56.67	28.33
Pakistan	6.67	3.33
Pakistan Mobile	6.67	3.33
Palau	46.33	23.17
Palestine	32.50	16.25
Palestine Mobile	38.00	19.00
Panama	6.33	4.17
Panama Mobile	28.33	14.17
Panama Special Services	163.33	81.67
Papua New Guinea	82.92	82.92
Paraguay	15.17	7.58
Paraguay Mobile	15.17	15.17
Personal Numbering E	14.17	0.00
Peru	13.83	6.92
Peru Mobile	25.17	12.58
Peru Rural	35.88	35.88
Philippines	25.67	12.83
Philippines Mobile	34.33	17.17
Poland	4.00	2.00
Poland Mobile	51.92	26.00
Poland Mobile Centernet	51.92	26.00
Poland Mobile One	51.92	26.00
Poland Mobile Other	51.92	26.00
Portugal	3.67	1.83
Portugal Mobile	15.00	7.50
Portugal Special Services	15.00	7.50
Puerto Rico	2.67	1.33
Qatar	25.00	12.50
Qatar Mobile	33.33	16.67
Reunion	5.33	2.67
Reunion Mobile	24.67	12.33
Romania	5.17	2.58
Romania Mobile	20.50	10.25

Destination	Standard Rate	International Plan rate
Russia	22.50	22.50
Russia Major Cities	22.50	11.25
Russia Mobile	22.50	11.25
Rwanda	30.17	30.17
Rwanda Mobile	30.17	30.17
San Marino	5.17	2.58
San Marino Mobile	45.00	22.50
San Marino Premium	206.67	103.33
Sao Tome & Principe	131.67	131.67
Satellite Other	381.67	190.83
Thuraya	381.67	190.83
Saudi Arabia	29.33	14.67
Saudi Arabia Mobile	29.33	14.67
Senegal	82.67	41.33
Senegal Mobile	82.67	41.33
Serbia	24.17	12.08
Serbia Mobile	65.33	32.67
Seychelles	52.50	26.25
Seychelles Special Services	118.33	59.17
Sierra Leone	79.00	39.50
Sierra Leone Mobile	79.00	39.50
Singapore	2.50	1.25
Singapore Mobile	2.50	1.25
Slovakia	5.33	2.67
Slovakia Mobile	30.00	15.00
Slovenia	21.33	10.67
Slovenia Alternative Networks	21.33	10.67
Slovenia Mobile	25.33	12.67
Slovenia Mobile Other	83.33	41.67
Solomon Islands	131.67	131.67
Somalia	100.00	50.00
Somalia Mobile	100.00	50.00
South Africa	6.67	3.33
South Africa Mobile	28.17	14.08
South Africa Special Services	28.17	14.08
South Korea	3.17	1.58
South Korea Mobile	6.67	3.33
South Sudan	80.00	40.00
Spain	2.90	1.45
Spain Mobile	23.33	11.67
Spain Mobile Other	23.33	11.67
Spain Special Services	123.33	61.67
Sri Lanka	20.33	20.33
Sri Lanka Mobile	26.33	13.17
St. Helena	129.17	129.17
St. Kitts & Nevis	47.83	23.92
St. Kitts & Nevis Mobile	47.83	23.92
St. Lucia	20.00	10.00
St. Lucia Mobile	43.00	21.50
St. Martin	26.67	13.33
St. Pierre & Miquelon	35.83	17.92
St. Pierre & Miquelon Mobile	83.33	41.67
St. Vincent & Grenadines	20.33	10.17
St. Vincent & Grenadines Mobile	27.50	22.50
Sudan	30.83	15.42
Sudan Mobile	48.71	48.71
Suriname	40.50	20.25
Suriname Mobile	40.50	20.25
Swaziland	12.50	6.25
Swaziland Mobile	41.83	20.92
Sweden	2.90	1.45
Sweden Mobile	16.67	8.33
Switzerland	10.00	5.00
Switzerland Mobile	28.33	14.17
Switzerland Mobile Other	46.94	46.94
Switzerland Special Services	12.00	6.00
Syria	21.83	10.92
Syria Mobile	39.00	19.50
Taiwan	3.33	1.67
Taiwan Mobile	22.50	11.25
Tajikistan	28.00	14.00
Tajikistan Mobile	28.00	14.00
Tanzania	51.67	25.83
Tanzania Mobile	30.50	30.50

Destination	Standard Rate	International Plan rate
Thailand	6.83	3.42
Thailand Mobile	6.83	3.42
Togo	72.50	36.25
Tokelau	169.58	169.58
Tonga	76.83	38.42
Trinidad & Tobago	6.17	6.17
Trinidad & Tobago Mobile	21.50	21.50
Tunisia	43.67	43.67
Tunisia Mobile	67.75	33.92
Turkey	5.83	2.92
Turkey (CYPRUS)	8.33	4.17
Turkey (CYPRUS) mobile	26.50	13.25
Turkey Mobile	25.00	12.50
Turkey Mobile Other	57.13	57.13
Turkmenistan	22.67	11.33
Turks & Caicos Island Mobile	47.83	23.92
Turks & Caicos Islands	47.83	23.92
Tuvalu	111.17	55.58
Uganda	23.17	11.58
Uganda Mobile	32.83	16.42
Ukraine	15.83	7.92
Ukraine Mobile	29.17	20.83
United Arab Emirates	28.33	14.17
United Arab Emirates Mobile	28.33	14.17
Uruguay	11.67	5.83
Uruguay Mobile	34.17	17.08
Virgin Islands (US)	4.17	2.08
USA	2.50	0.83
USA Alaska	3.50	3.50
USA Directory Enquiries	166.67	100.00
USA Hawaii	3.50	3.50
Uzbekistan	15.83	7.92
Uzbekistan Mobile	22.50	11.25
Vanuatu	93.67	46.83
Vatican City	3.17	1.58
Venezuela	2.08	1.04
Venezuela Mobile	31.29	31.29
Vietnam	9.67	4.83
Vietnam Mobile	16.33	8.17
Wallis & Futuna	168.75	84.42
Western Samoa	88.00	44.00
Yemen	30.17	15.08
Yemen Mobile	39.67	19.83
Zambia	14.00	7.00
Zambia Mobile	29.33	14.67
Zimbabwe	23.17	11.58
Zimbabwe Mobile	91.33	45.67